

Quality Policy Statement

GB Access Ltd has established a Quality Management System which ensures that we are efficient and totally committed to quality and have always put the customer first in all that we do. We have a quality system that is continuously monitored and updated to ensure that all services and products offer the highest standards of quality and reliability.

GB Access Ltd are committed as a company to provide their customers with quality passenger and goods hoists, that meets all of our customers requirements at competitive rates, supported by a nationwide team to carry out the following:

- Advise at planning/tender stage (Appointed Person)
- On-site visits and surveys to establish site requirements and plan works
- Job specific technical information backed up with tie force/base load calculations
- Job specific method statements, risk assessments etc
- Hoist operator training
- Nationwide service back up and quick call out response times

All employees are responsible for quality of service to internal and external customers. Our employees receive training to continually improve our standard of service and personal development is encouraged to continue driving our business forward.

**For and on behalf of
GB Access Limited**

A handwritten signature in blue ink that reads "Nigel Bland".

**Nigel Bland
Contracts Director. Date 30 October 2008**